

Communication Alert:

TO ALL PERSONS LIVING WITH MENTAL ILLNESSES (CONSUMERS OF MH SERVICES):

YOU ARE INVITED!!!!!!

This call is for you! Specific information relative to consumers of mental health services! This call is uniquely and specifically designed to provide education and support for all consumers of publicly funded mental health services in Illinois.

This is your opportunity to

- receive information directly from the Division of Mental Health
- ask your questions directly
- express your thoughts, concerns, comments, and suggestions directly

PLEASE NOTE: Staff are welcome to listen in as well. However, the primary purpose of the call is to ensure that consumers have an opportunity to receive information, ask questions, and provide input.

CONSUMER EDUCATION AND SUPPORT STATEWIDE CALL-IN

Please plan to join in on October 22, 2009 for the next Consumer Education and Support Statewide Call-In. To reduce the cost, please gather and dial-in together. Remember to provide the moderator with your name, the agency you are representing (if applicable), and the number of persons listening in from your location.

DATE: October 22, 2009

TIME: 10:00am - 11:30am [Note: Please dial in no earlier than 9:45am, per audioconferencing regulations]

TOPIC: "Empower Yourself with Peer Support"

SPEAKERS: Alisa Lichtenfeld and Patrick Hayes (Illinois Mental Health Collaborative), Juan Rivera (Department of Human Services/Division of Mental Health), Gloria Centeno (Community Speaker)

HOW TO PARTICIPATE:

Primary Dial-In: 1-800-857-9640

Please be prepared to provide the following information to gain access to your audio conference call:

Passcode: "Recovery"

Meeting Title: Consumer Education and Support

You will be on hold with music until the host opens the conference call. If you have any questions or require additional assistance, please press "0" from your phone during the audio conference.

As a courtesy to others and to improve sound quality, please mute your phone when not speaking.

HANDOUTS:

The following materials for the 10/22/09 Statewide Call-In are attached:

- 1) Consumer Education. Empower Yourself with Peer Support.pdf (powerpoint slides in pdf document)
- 2) Sign-In Sheet (for CEU's)
- 3) CEU protocol & FAQ's for consumer education calls

Nanette V. Larson
Director, Recovery Support Services
DHS/Division of Mental Health
5407 N. University Street
Peoria, Illinois 61614

Phone: (309) 693-5228
Fax: (309) 693-5101
E-Mail: Nanette.Larson@illinois.gov
