

CONSUMER EDUCATION AND SUPPORT STATEWIDE CALL-IN

Please plan to join in on February 25, 2010 for the next Consumer Education and Support Statewide Call-In. To reduce the cost, please gather and dial-in together. Remember to provide the moderator with your name, the agency you are representing (if applicable), and the number of persons listening in from your location.

ABOUT THIS MONTH'S CALL:

DATE: February 25, 2010

TIME: 10:00am - 11:30am [Note: Please dial in no earlier than 9:45am, per audioconferencing regulations]

TOPIC: "New Perspectives on Hope in Recovery"

SPEAKERS:

Rhonda Keck, Nanette Larson (Recovery Support Services, DHS/Division of Mental Health) Darlene McGary, Sheila Kraft, Janet Homann, Gloria Centeno, Anita Overturf (Personal Perspectives)

DIAL-IN NUMBER: 1-888-889-2037

PASSCODE: "Recovery"

MEETING TITLE: Consumer Education and Support

You will be on hold with music until the host opens the conference call. If you have any questions or require additional assistance, please press "0" from your phone during the audio conference.

As a courtesy to others and to improve sound quality, please mute your phone when not speaking.

HANDOUTS:

The following materials for the 2/25/10 Statewide Call-In are attached:

- 1) NEW! Evaluation Form
- 2) Consumer Education. New Perspectives on Hope in Recovery (powerpoint slides in pdf document)
- 3) Sign-In Sheet (for CEU's)
- 4) CEU protocol & FAQ's for consumer education calls

ABOUT CONSUMER EDUCATION & SUPPORT CALLS:

For all persons living with mental illnesses and receiving mental health services, this call is for you! The call contains specific information relative to consumers of mental health services. This call is uniquely and specifically designed to provide education and support

for all consumers of publicly funded mental health services in Illinois.

This is your opportunity to

- receive information directly from the Division of Mental Health (DMH)
- ask your questions directly to the DMH
- express your thoughts, concerns, comments, and suggestions directly to the DMH

ABOUT STAFF PARTICIPATION:

Staff are welcome to listen in as well. However, the primary purpose of the call is to ensure that consumers have an opportunity to receive information, ask questions, and provide input.

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