

CONSUMER EDUCATION AND SUPPORT STATEWIDE CALL-IN

Please plan to join in on January 28, 2010 for the next Consumer Education and Support Statewide Call-In. To reduce the cost, please gather and dial-in together. Remember to provide the moderator with your name, the agency you are representing (if applicable), and the number of persons listening in from your location.

ABOUT THIS MONTH'S CALL:

DATE: January 28, 2010

TIME: 10:00am - 11:30am [Note: Please dial in no earlier than 9:45am, per audioconferencing regulations]

TOPIC: "New Perspectives on Consumer Advisory Councils"

SPEAKERS:

Bryce Goff, Patrick Hayes and Dan Wilson (Illinois Mental Health Collaborative),
Bill Carrington (Community Speaker)

DIAL-IN NUMBER: 1-888-989-7691

PASSCODE: "Recovery"

MEETING TITLE: Consumer Education and Support

You will be on hold with music until the host opens the conference call. If you have any questions or require additional assistance, please press "0" from your phone during the audio conference.

As a courtesy to others and to improve sound quality, please mute your phone when not speaking.

HANDOUTS:

The following materials for the 1/28/10 Statewide Call-In are attached:

- 1) Consumer Education. New Perspectives on Consumer Advisory Councils (powerpoint slides in pdf document)
- 2) Sign-In Sheet (for CEU's)
- 3) CEU protocol & FAQ's for consumer education calls

ABOUT CONSUMER EDUCATION & SUPPORT CALLS:

For all persons living with mental illnesses and receiving mental health services, this call is for you! The call contains specific information relative to consumers of mental health services. This call is uniquely and specifically designed to provide education and support for all consumers of publicly funded mental health services in Illinois.

This is your opportunity to

- receive information directly from the Division of Mental Health (DMH)
- ask your questions directly to the DMH
- express your thoughts, concerns, comments, and suggestions directly to the DMH

ABOUT STAFF PARTICIPATION:

Staff are welcome to listen in as well. However, the primary purpose of the call is to ensure that consumers have an opportunity to receive information, ask questions, and provide input.

Nanette V. Larson
Director, Recovery Support Services
DHS/Division of Mental Health
5407 N. University Street
Peoria, Illinois 61614

Phone: (309) 693-5228
Fax: (309) 693-5101
E-Mail: Nanette.Larson@illinois.gov
